

RENT A MAID®

www.rentamaid.co.za

Tel 076 725 5987
Fax 086 219 8113

WHITE RIVER
whiteriver@rentamaid.co.za

31 Daniel Joubert Street
White River

SPRING CLEANING SERVICE

Page 1 of 2

Thank you for contacting **RENT A MAID's** spring cleaning division. Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by friends. All spring cleans are supervised. Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms and we supply cleaning equipment, chemicals, consumables, transport to and from the venue and lunches.

Quotation Issued on inspection Prices range from R1500
Work hours 9:00am – 3:30pm (12.00pm - 12.30pm lunch)

Customers are asked to **inspect the team's progress at 2.30pm** and to brief our Supervisor on areas overlooked.

PAYMENT is due **IN ADVANCE** please by **bank deposit** or **electronic transfer** into:

BANKING DETAILS

BANK	FIRST NATIONAL BANK
BRANCH CODE	270 552
ACCOUNT NUMBER	6233 9530 249
ACCOUNT NAME	A WHITFIELD t/a RENT A MAID WHITE RIVER
REFERENCE	YOUR SURNAME / COMPANY NAME

***** ORDER ***** (Please fill in your details below)

Title: _____ First Name: _____

Surname / Company: _____

Street / Complex Number: _____ Street Name: _____

Suburb: _____ Postal Code: _____

Postal Address: _____ Suburb: _____ Code: _____

Tel Home: _____ Cell phone: _____

Fax: _____ E-mail: _____@_____

Where did you hear about Rent A Maid? Google / Facebook / Newspaper / Other: _____

Date clean required: ____/____/20____ Day of the week: _____

Franchisee : Andre' Whitfield



SPRING CLEANING

CUSTOMER'S SPECIFICATIONS

Please list the areas in order of priority, which you wish to have cleaned in the given time frame of 6 hours (the latter points might not be possible in the time allotted):

CONDITIONS

IMPORTANT: Customers should please note that the services of the team and equipment are being **HIRED for a particular length of time only**, namely **6 working hours**.

Since the sizes of premises differ, although our staff will endeavor to complete the job according to the customer's satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated time of 6 hours and customers are advised to hire an extra cleaner. The premises might require eight hours of intense cleaning by our team. We do however generally manage to complete all tasks stipulated by the customer.

THE CUSTOMER MUST PLEASE INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections **an hour prior to**, and **again on completion**. **Should the customer be unavailable a nominee must be arranged**. Please note that an additional **call out fee of R350** will be charged should the supervisor and one cleaner be required to return for two hours at a later date to clean an area overlooked after customer / nominee inspection.

INDEMNITY

Although cleaning is performed with absolute care and safety and our staff are very trustworthy, please understand that Rent A Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. **We reiterate that our staff are trustworthy but please lock away valuables to avoid temptation.**

I accept the conditions above:
Print Customer Name
Signed Customer

Please email the following to **whiteriver@rentamaid.co.za** or fax **086 219 8113**.

- Page 1
- Page 2
- Proof of Payment

Please liaise with Franchisee, **ANDRE'** on **076 725 5987**.

Thank you