



Pietermaritzburg

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SPRING CLEANING SERVICE CONTRACT

Thank you for contacting Rent A Maid Pietermaritzburg.

Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by previous customers. All spring cleans are supervised. Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms. The company supplies cleaning equipment, chemicals and consumables and staff bring their own lunches. CLEANING HOURS 8.30am - 3.30pm (11.00am - 11.30am lunch) (customer to inspect at 2.30pm please)

Domestic Cleans From R1 590 (Monday – Friday)
Corporate Cleans From R2 025 (Monday – Friday)

Our Supervisor and 3 cleaners are supplied. If your home is larger than the average 3-bedroom home or office floor space exceeds 350 msq., please add R210 and an additional cleaner will be supplied.

PAYMENT is due in advance. Please would you arrange a bank deposit or EFT into ABSA bank, Cheque Account 408 6492 994, Branch Code 632 005 Account name AG Landwehr t/a Rent A Maid Pietermaritzburg. Please use "YOUR SURNAME/COMPANY" and the words "SPRING CLEAN" as the reference.

Please email pmb@rentamaid.co.za proof of payment at least two working days prior to the clean in order that staff and delivery may be arranged timeously.

*** SPRING CLEAN BOOKING ORDER *** (Please PRINT CLEARLY your details below)

Title : First Name : Surname :

Company name : Company Contact :

Landline : Cell :

Cleaning Address :

..... Email Address :

Date clean required :/...../ 20..... Day of the week : Date paid :/...../ 20.....

(Payment is in advance please)

RENT A MAID - SPRING CLEANING

Customers should please note that the services of the team of 3 and equipment are being HIRED for a particular length of time, viz. 6,5 hours from 8.30am to 3.30pm.

Since the sizes of premises differ, (although our staff will endeavour to complete the job according to the customer's satisfaction) the company cannot guarantee that a thorough cleaning will be completed in the allocated time frame.

6,5 hours might be insufficient to clean a house/office which might need 8 hours of intense cleaning by our supervised team of three. If so, we suggest that you hire an additional cleaner.

THE CUSTOMER MUST INSPECT PROGRESS

It cannot be over-emphasized that the customer is **required** to carry out inspections an hour prior to, and again on completion. Should the customer be unavailable a nominee must be arranged. Please note that an additional call out fee of R750 will be required in advance should the supervisor and one cleaner be required to return for an hour to clean areas overlooked after customer/nominee inspection.

INDEMNITY

Although cleaning is performed with absolute care and safety and our staff are trustworthy, please understand that Rent A Maid Pietermaritzburg accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect.

Please lock away valuables to avoid temptation.

CUSTOMER'S SPECIFICATIONS

Please list the areas in order of priority, which you wish to have cleaned in the given time of 6,5 hours (the latter points might not be possible in the time allotted):

- 1
- 2
- 3
- 4
- 5
- 6

* Domestic customers requiring ovens to be cleaned should supply oven cleaner and ensure that the oven is sprayed the night before the spring clean, to loosen oil and grime.

* We do not supply furniture polish but cleaners will wipe furniture if polish is supplied by the customer.

* Rent A Maid does not clean chandeliers for fear of breakages.

* Windows are cleaned to 2,5m.

I accept the conditions above

Customer's Name

Customer's Signature

Please email both pages and your proof of payment to pmb@rentamaid.co.za.

Confirm that we have received your email by contacting our office on 033-345 6521.

Thank you for using Rent A Maid !