



## WHICH AREAS DO YOU REQUIRE US TO CLEAN?

Please list the areas in order of priority, which you wish to have cleaned in the given time frame of 6 hours (the latter points might not be possible in the time allotted):

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## CONDITIONS

**IMPORTANT:** Customers should please note that the services of the team and equipment are being HIRED for a particular length of time only, namely 6 working hours.

Since the sizes of premises differ, although our staff will endeavour to complete the job according to the customer's satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated time of 6 hours and customers are advised to hire an extra cleaner. The premises might require eight hours of intense cleaning by our team. We do however generally manage to complete all tasks stipulated by the customer.

## THE CUSTOMER MUST PLEASE INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections an hour prior to, and again on completion. Should the customer be unavailable a nominee must be arranged. Please note that an additional call out fee of R350 will be charged should the supervisor and one cleaner be required to return for two hours at a later date to clean an area overlooked after customer / nominee inspection.

## INDEMNITY

Although cleaning is performed with absolute care and safety and our staff are very trustworthy, please understand that Rent A Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. We reiterate that our staff are trustworthy but please lock away valuables to avoid temptation.

I accept the conditions above: .....  
Print Customer Name Signed Customer

Please email the following to [pesouth@rentamaid.co.za](mailto:pesouth@rentamaid.co.za) :

- Page 1
- Page 2
- Proof of Payment

Thank you for your support

**Liaise with franchise manager, AMY or owner, WENDY  
on 084 9718 627 • 041 3641979 • 041 4511000**

Wendy Hawkins