



**PE NORTH**

www.rentamaid.co.za

[penorth@rentamaid.co.za](mailto:penorth@rentamaid.co.za)  
 071 321 3665  
 081 360 8947

First Floor  
 Harbour View Building  
 Oakworth Road, Humewood

**SPRING CLEANING SERVICE**

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Thank you for contacting RENT A MAID PE NORTH's spring cleaning division. Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by friends. All spring cleans are supervised. Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms and we supply cleaning equipment, chemicals, consumables, transport to and from the venue and lunches.

|            |                       |   |
|------------|-----------------------|---|
| Quotation  | Issued on inspection. | Price depends on the size of the property |
| Work hours | 8:30am – 4:00pm       | (12.00pm - 12.30pm lunch)                 |

Customers are asked to inspect the team's progress at 2.30pm and to brief our Supervisor on areas overlooked. PAYMENT is due IN ADVANCE please by bank deposit or electronic transfer.

**BANKING DETAILS**

|                     |                                      |
|---------------------|--------------------------------------|
| BANK                | FNB, KENAKO MALL                     |
| BRANCH CODE         | 210 637                              |
| CURRENT ACCT NUMBER | 62682822559                          |
| ACCOUNT NAME        | ALGOA FRANCHISING                    |
| REFERENCE           | SURNAME or COMPANY NAME (if company) |

**\*\*\* ORDER \*\*\*** (Please fill in your details below)

Title: \_\_\_\_\_ First Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Complex Number: \_\_\_\_\_ Complex Name: \_\_\_\_\_

Street Number: \_\_\_\_\_ Street Name: \_\_\_\_\_ Suburb: \_\_\_\_\_

Postal Address: \_\_\_\_\_ Suburb: \_\_\_\_\_ Code: \_\_\_\_\_

Tel Home: (\_\_\_\_\_) \_\_\_\_\_ Cell phone: \_\_\_\_\_

E-mail: \_\_\_\_\_@\_\_\_\_\_

Where did you hear about Rent A Maid? Google / Facebook / Newspaper / Other: \_\_\_\_\_

Date clean required: \_\_\_\_/\_\_\_\_/20\_\_\_\_ Day of the week: \_\_\_\_\_

## WHICH AREAS DO YOU REQUIRE US TO CLEAN?

Please list the areas in order of priority, which you wish to have cleaned in the given time frame of 6 hours (the latter points might not be possible in the time allotted):

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## CONDITIONS

**IMPORTANT:** Customers should please note that the services of the team and equipment are being HIRED for a particular length of time only, namely 6 working hours.

Since the sizes of premises differ, although our staff will endeavour to complete the job according to the customer's satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated time of 6 hours and customers are advised to hire an extra cleaner. The premises might require eight hours of intense cleaning by our team. We do however generally manage to complete all tasks stipulated by the customer.

## THE CUSTOMER MUST PLEASE INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections an hour prior to, and again on completion. Should the customer be unavailable a nominee must be arranged. Please note that an additional call out fee of R350 will be charged should the supervisor and one cleaner be required to return for two hours at a later date to clean an area overlooked after customer / nominee inspection.

## INDEMNITY

Although cleaning is performed with absolute care and safety and our staff are very trustworthy, please understand that Rent A Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. We reiterate that our staff are trustworthy but please lock away valuables to avoid temptation.

I accept the conditions above: .....  
Print Customer Name Signed Customer

Please email the following to [penorth@rentamaid.co.za](mailto:penorth@rentamaid.co.za) :

- Page 1
- Page 2
- Proof of Payment

Thank you for your support

**KHANYA and BATHANDWA**  
Franchise Owners  
071 321 3665 or 081 360 8947