



MT- EDGECOMBE || GATEWAY || UMHLANGA RIDGE || HERRWOOD || UMDLOTI || VERULAM || TONGAAT || PHOENIX

Tel: 031 837 3554 Fax: 0862414891
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SPRING CLEANING SERVICE

Thank you for contacting Rent A Maid. Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by previous customers.

All spring cleans are supervised, Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms. The company supplies cleaning equipment, chemicals and consumables and staff bring their own lunches. We deliver in the morning and collect in the afternoon.

CLEANING HOURS : 8.30am - 3.30pm (11.00pm - 11.30pm lunch) (customer to inspect at 2.30pm please)

Domestic cleaning : From R1000* local delivery and clean (Monday – Friday) * Subject to site Inspection

Corporate cleaning : From R1200* local delivery and clean (Monday – Friday) * Subject to site Inspection

Our working supervisor and three cleaners are supplied. *If your home is larger than the average 3 bedroom home or office floor space exceeds 350 sqm, please add R170 and an additional cleaner will be supplied.

PAYMENT is due IN ADVANCE please by bank deposit or electronic transfer into :

BANK FIRST NATIONAL BANK
BRANCH CODE 220529
CHQ ACCOUNT 6252 1989 717
ACCOUNT NAME RENT A MAID

Please use "YOUR SURNAME" and the words "SPRING CLEAN" as the beneficiary's reference.

*** ORDER *** (Please fill in your details below)

Title First Name Surname

Company name Company Contact

(Domestic customers ignore)

Phone : Landline..... Cellular.....

Cleaning Address :

..... Area.....

Date clean required :/...../ 20.... Day of the week Date paid

(payment in advance please)

Customers should please note that the services of the team of 4 and equipment are being HIRED for a particular length of time, viz. 6,5 hours from 8.30am to 3.30pm.

Since the sizes of premises differ, although our staff will endeavour to complete the job according to the customer's satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated time frame. 6,5 hours might be insufficient to clean a house/office which might need 8 hours of intense cleaning by our supervisor and team of three. If so, we suggest that you hire an additional cleaner. Our supervisor not only supervises but cleans as well. She has an excellent track record and ensures that her colleagues work quickly yet thoroughly.

THE CUSTOMER MUST INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections an hour prior to, and again on completion. Should the customer be unavailable a nominee must be arranged. Please note that an additional call out fee of R350 will be required in advance should the supervisor and one cleaner be required to return for an hour to clean areas overlooked after customer / nominee inspection.

INDEMNITY

Although cleaning is performed with absolute care and safety and our staffs are very trustworthy, please understand that Rent A Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. We reiterate that our cleaners are extremely trustworthy but please lock away valuables to avoid temptation.

CUSTOMER'S SPECIFICATIONS

Please list the areas in order of priority, which you wish to have cleaned in the given time of 6,5 hours (the latter points might not be possible in the time allotted):

- 1
- 2
- 3
- 4
- 5
- 6

- * Domestic customers requiring ovens to be cleaned should supply oven cleaner and ensure that the oven is sprayed the night before the spring clean, to loosen oil and grime. Staff will clean up on arrival.
- * Rent A Maid does not clean chandeliers for fear of breakages however can be done with customers consent.
- * Windows are cleaned to 2,5 metres.

I accept the conditions above :
Print Customer Name
Signed Customer

Please email both pages and your proof of payment to Mtedgecombe@rentamaid.co.za

Confirm that we have received your email or fax by contacting Roland on (031) 837 3554 or 084-949 4679

Thank you for using Rent A Maid. We look forward to being of service.