

RENT A MAID®

www.rentamaid.co.za

MIDRAND

Tel 083 234 9901
Fax 086 568 4168
www.rentamaid.co.za

midrand@rentamaid.co.za

Unit 1808 Lake Xanadu
Cnr Mimosa/Dogplum Roads
Midrand

SPRING CLEANING SERVICE

Thank you for contacting RENT A MAID's spring cleaning division. Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by friends. All spring cleans are supervised. Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms and we supply cleaning equipment, chemicals, consumables, lunch, and transport to and from the venue.

Quotation	R1250	
Work hours	8.30am - 3.30pm	(11.30pm - 12.00pm lunch)
Additional cleaner (If required)	R175	(subject to scope of work required)

Customers are asked to inspect the team's progress and to brief our Supervisor.

PAYMENT is due IN ADVANCE please by bank deposit or electronic transfer into :

BANKING DETAILS

BANK	STANDARD
BRANCH CODE	001 155
BUSINESS CHEQUE ACCT	411 431 463
ACCOUNT NAME	MSD TRADING 440 t/a RENT A MAID MIDRAND
REFERENCE	SURNAME / COMPANY NAME

Please liaise with franchisee/owner SALINA on 083 234 9901.

RENT A MAID ORDER

(Please fill in your details below)

Customer name

Contact person (if company)//.....

Phone : Landline (.....)

Cellular

E-Mail Address

Cleaning Address :

.....
.....

Where did you hear about our spring cleaning service ?

.....

Date clean required :/...../ 20.....

Day of the week booked

CUSTOMER'S SPECIFICATIONS

Please list the areas in order of priority, which you wish to have cleaned in the given time frame of 6,5 hours (the latter points might not be possible in the time allotted):

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CONDITIONS OF SERVICE

IMPORTANT: Customers should please note that the services of the team and equipment are being HIRED for a particular length of time only, viz 6,5 hours.

Since the sizes of premises differ, although our staff will endeavour to complete the job according to the customer's satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated time of 6,5 hours and customers are advised to hire an extra cleaner. The premises might require eight hours of intense cleaning by our team. We do however generally manage to complete all tasks stipulated by the customer.

THE CUSTOMER MUST PLEASE INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections an hour prior to, and again on completion. Should the customer be unavailable a nominee must be arranged. Please note that an additional call out fee of R350 will be charged should the supervisor and one cleaner be required to return for two hours at a later date to clean an area overlooked after customer / nominee inspection.

INDEMNITY

Although cleaning is performed with absolute care and safety and our staff are very trustworthy, please understand that Rent a Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. We reiterate that our staff are trustworthy but please lock away valuables to avoid temptation.

ACCEPTANCE

I accept the conditions above:

.....
Print Customer Name

.....
Signed Customer

Please email all three pages and your proof of payment at least 4 working days before the required cleaning date to midrand@rentamaid.co.za or fax 086 568 4168.

Then call Franchise owner SALINA to confirm receipt on 083 234 9901.