



RENT A MAID®

HILLCREST

Reg No 2013/039330/07
hillcrest@rentamaid.co.za
www.rentamaid.co.za

Tel : 084 8822 033

Suite 4J
8 Old Main Road
Hillcrest 3610

Thank you for contacting **Rent A Maid**, proudly Kzn's market leader with more than twenty five years' experience. Rent A Maid SA operates 5 branches and supports 25 franchises in KwaZulu-Natal, Gauteng, Mpumalanga, North West, Free State, Eastern and the Western Cape.

CASUAL CLEANING (WE EMPLOY YOU HIRE)

Since Rent A Maid is the employer our customers avoid the risks of employment and hire with peace of mind. We cover staff wages, UIF, annual leave, sick leave, family responsibility leave and injuries on duty.

Our customers have the flexibility to stop the service as required at no cost. We contact previous employers and do criminal record checks on new staff prior to employing. Dismissing your own employee unfairly will result in CCMA action. She or he is Rent A Maid's employee so Rent A Maid will face the CCMA. Rent A Maid will supply a replacement cleaner if you are in any way dissatisfied with your current cleaner's performance, a luxury you don't have as an employer. In addition, should you decide to employ instead of contracting Rent A Maid you will be obliged to give three warnings for the same offence within six months before dismissing your employee. By using Rent A Maid you leave this to the company to discipline, warn and reassign her.

"RENT A MAID MAKES LIFE EASY" VIDEO

View the group's short video explaining the benefits of using **Rent A Maid** at this link https://youtu.be/TLEJPMLD_L4

PERMANENT PLACEMENTS (WE SOURCE A CLEANER FOR YOU TO EMPLOY)

Since Rent A Maid interviews many job seekers we are in a position to register quality staff. Our screening experience enables us to select those we consider to be efficient, reliable and trustworthy giving our customers value for money and the peace of mind required. Please request/obtain online separate documentation to order the service.

SPRING CLEANING

Rent A Maid's spring cleans are supervised and we offer a competitively priced full day service with most new spring cleaning customers having been referred by current customers. Please request/obtain online separate documentation to order the service.

DAILY CASUAL RATES

Registration Fee

Prices increase in September annually
R20 (Once-off charge to new customers)
Waived if three or more days are ordered and paid in advance

Domestic Maids	R205	08h30-15h45 (Peak period +R10 from 4Dec-13Jan annually)
Domestic Maids (3x per week)*	R190	
Domestic Maids (Public holidays)	R400	
Domestic Gardeners	R210	
Companies & Body Corp	R250	08h00-15h45 (Peak period +R15 from 6Dec-17Jan)
Companies & Body Corp (3x per week)*	R235	(Peak period +R15 from 6Dec-17Jan)
Companies & Body Corporates	R220	08h00-13h00 "half day" (Peak period +R15)

Delivery charges* (if required) R90 within 8kms of our Hillcrest office R110 greater than 8kms

* Please note that the charge is for the morning delivery only. We do not deliver on Saturdays and Public Holidays
Annual vacation - Our offices will close on 21 December and reopen on 3 January. Staff may be booked during this period.

***Take advantage of our R15 discount per day if you order the service three times once-off or regularly**

ORDER

*** DOMESTIC CUSTOMERS *** (please print clearly)

Title First Name (or contact of B&B).....

Surname (or name of B&B).....

Address at which the service is required

.....

Please tell us where you heard about Rent A Maid ?

Postal Address Postal Code

Tel : home work

cell fax

E-mail address for statements

(Domestic customers please do NOT complete the section below)

*** BODY CORPORATES AND COMPANIES *** (Pty/cc/BodyCorp/Sole Prop/Ptnr/Oth)

Customer Name

*Contact person** *Telephone*

**contracting on customer's behalf*

Company / CC reg. no (ID if Sole prop/ Ptnr)

Cleaner's Working Address

.....

Postal Address *Postal Code*

ALL CUSTOMERS TO COMPLETE

I wish to hire a Domestic Maid Gardener Body Corporate Company cleaner
(please ring the appropriate service above)

initially on the following date/s

I shall pay upfront by: INTERNET TRANSFER, BANK DEPOSIT, (fax us proof please) or OTHER
..... (ring appropriate answer please)

New customers are required to pay an additional once-off **registration fee of R20**. Pay for at least three days in advance (before you start using the service) and we will be pleased to waive this fee.

COMPANY DELIVERY OR CUSTOMER COLLECTION

Please deliver my cleaner to my premises on day one only at a cost of R90 extra (within 8kms of our office) or R110 (greater than 8kms). This is for morning delivery only and does not include afternoon collection.

YES / NO (ring yes if required or no if not required) *We do not deliver on Saturdays or Public holidays.

Unless you have requested Rent A Maid to deliver on day one, to avoid the inconvenience of our cleaner getting lost, **NEW CUSTOMERS ARE ASKED TO COLLECT THE CLEANER** from our offices at **Suite 4J, 8 Old Main Road, Hillcrest** ON DAY ONE ONLY. *Call Manager, Estelle on 084 8822 033 for directions.*

From DAY TWO, the same cleaner will find her/his own way to your home. Unless your home is within a kilometre of the taxi/bus drop-off, please fetch and drop off our employee on that route.

REGULAR SERVICE

Should I use the service in future, I am considering the following regular days (but this could change):
This is not a commitment to use the service regularly. It is merely required because your cleaner must be available on those days in future.

MONDAY	TUESDAY	WEDNESDAY	(ring future day(s) please)
THURSDAY	FRIDAY	SATURDAY	

Please pay in full in advance for all days booked up until the 20th. Since our sales month runs from the 21st – 20th, regular customers are invoiced on the 21st of each month up to the 20th of the next month.

The statement e-mailed to you shortly thereafter should please be paid by the 7th (payment in advance for 8th to 20th). If the service is interrupted on your cleaner's regular day (for which you have already paid in advance) you can either leave your account in our books in credit, or request a refund. An electronic transfer to your banking account will follow shortly thereafter.

Fax **086 541 4847** or scan and email **hillcrest@rentamaid.co.za** the 5 requirements below :
Pg 2 , Pg 3 , Signed Terms and Conditions, Copy of ID doc, Proof of Payment.

Please liaise with **ESTELLE GRAY-BROWNE**, Branch Manager on **084 8822 033**.

BANKING DETAILS :

BANK / BRANCH	ABSA HILLCREST
ACCOUNT NAME	RENT A MAID HILLCREST
BRANCH CODE	632 005
CHEQUE ACCOUNT	408 087 1025
REFERENCE	SURNAME / COMPANY NAME

