

Once you have agreed on a date please would you arrange a **bank deposit** or **electronic transfer** into :

ABSA bank
Hillcrest branch
Name of account JS Murphy t/a **CLEANER IMAGE SERVICES**
Cheque Account **405 096 0684**
Clearing Code **632 005**

Please use **“YOUR SURNAME”** and the words **“DURBAN SPRING CLEAN”** as **the reference**.

Fax your **proof of payment to 031-201 9002** or email **branchmanager@rentamaid.co.za** at least **two working days prior** to the clean in order that staff and delivery may be arranged **timeously**.

CLEANER IMAGE SERVICES

***** ORDER ***** (Please fill in your details below)

Title First Name Surname

Company name *(Domestic customers ignore)*

Company Contact

Landline..... Cellular

Cleaning Address :
.....
.....

Date clean required :/...../ 20....

Day of the week Date paid

SPRING CLEANING CONDITIONS

Please note that the services of the team of 4 and equipment are being **HIRED for a particular length of time of 7 hours** from 8.30am to 3.30pm including a half hour break.

Since the sizes of premises differ, although our staff will strive to complete the job according to your satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated 7 hours. Time might be insufficient to clean a house/office which according to your specs could need 9 hours of intense cleaning by our **Supervised team of three**. If so, we suggest that you hire an additional cleaner. Our staff do work quickly and thoroughly and customers are most often impressed by our team's results.

PLEASE INSPECT PROGRESS

It is imperative that you carry out inspection **an hour prior to**, and **again on completion** and notify the Supervisor, **Brett** of areas requiring more attention. **Should you be unavailable a nominee must please be arranged**. Kindly note that an additional **call out fee of R350** will be charged should you require us to return to clean an area overlooked. We will deliver a cleaner with equipment, chemicals and consumables **for three hours**.

INDEMNITY AND VALUABLES

Our Supervisor is constantly on the lookout. However, although cleaning is performed with absolute care and safety and our staff is trustworthy, please note that CLEANER IMAGE SERVICES will not accept liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. *Jewellery, cellular phones, usb's, ipod's, cash and other valuables **MUST BE LOCKED AWAY IN A SAFE** to avoid temptation. Ensure that the safe key is not hidden but kept on your person.*

I will ensure that valuables are stowed in a safe and that the safe key is kept on my person

Please sign to confirm

CUSTOMER'S SPECIFICATIONS

Please list the areas in order of priority, which you wish to have cleaned in the given time of 7 hours (the latter points might not be possible in the time allotted):

1	5
2	6
3	7
4	8

- * Domestic customers requiring **ovens** to be cleaned should supply oven cleaner and ensure that the oven is sprayed the night before the spring clean, to loosen oil and grime. Staff will clean up on arrival.
- * We do not supply **furniture** polish but cleaners will wipe furniture if polish is supplied by the customer.
- * Rent A Maid does not clean **chandeliers** or **blinds** for fear of breakages.
- * **Windows and walls** are cleaned using a three step ladder to 2,5 metres for fear of injury to our staff should they fall
- * We have a **high window cleaning team** which may be contracted at an additional cost.
- * We will vacuum **carpets** but recommend a carpet cleaning service should you want them cleaned.

I accept the conditions above :

Print Customer Name

Signed Customer

Date :

After accepting the quote, please scan and email all three pages and your proof of payment to **Kershnee Govender**, Branch Manager at **branchmanager@rentamaid.co.za** or fax to **031-201 9002**.

Confirm that we have received your email or fax by contacting **Kershnee** on **(031) 201 9005** or **084 882 2012**. Thank you for using **CLEANER IMAGE SERVICES**. We appreciate your support.