

RENT A MAID®

www.rentamaid.co.za

bluff@rentamaid.co.za
Cell 083 703 5577
Landline 031 466 3905

Ganmic CC t/a
RENT A MAID BLUFF
FRANCHISE

385 Lighthouse Road
Rawson Office
Bluff 4052

SPRING CLEANING SERVICE

Thank you for contacting Rent A Maid. Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by previous customers.

All spring cleans are supervised. Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms. The company supplies cleaning equipment, chemicals and consumables and staff bring their own lunches. We deliver in the morning and collect in the afternoon.

CLEANING HOURS **8.30am - 3.30pm** *(11.00pm - 11.30pm lunch)*
(customer to inspect at 2.30pm please)
Domestic cleaning : from **R1200** (Monday – Friday)
Corporate cleaning : from **R1500** (Monday – Friday)

Please note that an additional **travel charge** of **R140** may be applied for premises far from our offices in Lighthouse Road, Bluff as we deliver the team in the morning and return to collect in the afternoon. Our Supervisor and three cleaners are supplied.

PAYMENT is due in advance. Please would you arrange a **bank deposit** or **electronic transfer** into :

OUR BANKING DETAILS

BANK	NEDBANK
BRANCH CODE	198 765
CHEQUE ACCOUNT REFERENCE	130 814 1432
	Surname / Company name and the word "Spring clean"

Fax **086 2144 594** or email **bluff@rentamaid.co.za** your proof of payment at least **two working days prior to the clean** in order that staff and delivery may be arranged timeously.

***** ORDER ***** (Please fill in your details below)

Title First Name Surname

Company name Company Contact
(Domestic customers ignore)

Phone : Landline..... Cellular.....

Cleaning Address :

.....Area.....

Date clean required :/...../ 20..... Day of the week Date paid
(pay in advance please)

Franchise owners : **M Jansen G Jansen**
Ganmic CC registration 2007/243740/23

RENT A MAID - SPRING CLEANING

Customers should please note that the services of the team of 4 and equipment are being **HIRED for a particular length of time, viz. 6,5 hours from 8.30am to 3.30pm.**

Since the sizes of premises differ, although our staff will endeavor to complete the job according to the customer's satisfaction, the company cannot guarantee that a thorough cleaning will be completed in the allocated time frame. 6,5 hours might be insufficient to clean a house/office which might need 8 hours of intense cleaning by our **supervised team of three**. If so, we suggest that you hire an additional cleaner.

THE CUSTOMER MUST INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections **an hour prior to**, and **again on completion**. **Should the customer be unavailable a nominee must be arranged**. Please note that an additional **call out fee of R350** will be required in advance should the supervisor and one cleaner be required to return **for an hour** to clean areas overlooked after customer / nominee inspection.

INDEMNITY

Although cleaning is performed with absolute care and safety and our staff is very trustworthy, please understand that Rent A Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. We reiterate that our cleaners are extremely trustworthy and we have never had a theft allegation but **please lock away valuables** to avoid temptation.

CUSTOMER'S SPECIFICATIONS

Please list the areas **in order of priority**, which you wish to have cleaned in the given time of **6,5 hours** (the latter points might not be possible in the time allotted):

- 1
- 2
- 3
- 4
- 5
- 6

* Domestic customers requiring ovens to be cleaned should supply oven cleaner and ensure that the oven is sprayed the night before the spring clean, to loosen oil and grime. Staff will clean up on arrival.
 * We do not supply furniture polish but cleaners will wipe furniture if polish is supplied by the customer.
 * Rent A Maid does not clean chandeliers for fear of breakages. * Windows are cleaned to 2,5 metres.

I accept the conditions above :
Print Customer Name Signed Customer

Please email both pages and your proof of payment to our offices at **bluff@rentamaid.co.za** or fax to **086 2144 594**. Send your proof of payment at least **two working days prior** to the clean in order that staff and delivery may be arranged timeously.

Confirm that we have received your email or fax by contacting us at **031 466 3905** or **083 703 5577**.

Thank you for using **Rent A Maid Bluff**. *We know that you will be pleased with our professional service.*