



Kubashni Bechoo t/a

RENT A MAID BALLITO
FRANCHISE

Shop 2 Autozone Bldg
1 Douglas Crowe Drive
Ballito

ballitokzn@rentamaid.co.za
Tel : 032 946 2559
Cell : 084 851 4422

SPRING CLEANING SERVICE

Thank you for contacting Rent A Maid Ballito. Our spring cleans are thorough and we offer what we consider to be a value-for-money service considering that most new spring cleaning customers have been referred by previous customers.

All spring cleans are supervised Our supervisor will guide our cleaning staff from time of arrival to departure. Cleaners are clothed in company uniforms. The company supplies cleaning equipment, chemicals and consumables and staff bring their own lunches. We deliver in the morning and collect in the afternoon.

CLEANING HOURS **9.00am - 3.30pm** (12.00pm - 12.30pm lunch) (customer to inspect at 2.30pm please)

Domestic cleaning : from **R1200*** local delivery and clean (Monday – Friday)

Corporate cleaning : from **R1500*** local delivery and clean (Monday – Friday)

PAYMENT is due in advance. Please would you arrange a **bank deposit** or **electronic transfer** into :

BANK	ABSA
BRANCH CODE	632 005
CHEQUE ACCOUNT	408 615 1178
NAME	K BECHOO (t/a Rent A Maid Ballito)

Please use “**YOUR SURNAME/COMPANY**” and the words “**SPRING CLEAN**” as **the reference**.
Please email ballitokzn@rentamaid.co.za your **proof of payment at least two working days prior to the clean in order that staff and delivery may be arranged timeously**.

***** ORDER ***** (Please fill in your details below)

Title First Name Surname

Company name Company Contact
(Domestic customers ignore)

Phone : Landline..... Cellular.....

Cleaning Address :

.....Area.....

Date clean required :/...../ 20..... Day of the week Date paid
(payment in advance please)

Franchisee : Kubashni Bechoo



RENT A MAID - SPRING CLEANING

Customers should please note that the services of the team of 4 and equipment are being **HIRED for a particular length of time, viz. 6 hours from 9.00am to 3.30pm.**

Since the sizes of premises differ, our staff will endeavour to complete the job according to the customer's satisfaction. The company cannot guarantee that a thorough cleaning will be completed in the allocated time of 6 hours and customers are advised to hire an additional cleaner should the need be.

THE CUSTOMER MUST INSPECT PROGRESS

It cannot be over-emphasized that the customer is required to carry out inspections **an hour prior to, and again on completion.** **Should the customer be unavailable a nominee must be arranged.** Please note that an additional **call out fee of R350** will be required in advance should the supervisor and one cleaner be required to return **for an hour** to clean areas overlooked after customer / nominee inspection.

INDEMNITY

Although cleaning is performed with absolute care and safety and our staff is very trustworthy, please understand that Rent A Maid accepts no liability for any damages or losses which might be incurred and the customer indemnifies the company to this effect. We reiterate that our cleaners are extremely trustworthy but **please lock away valuables** to avoid temptation.

CUSTOMER'S SPECIFICATIONS

Please list the areas **in order of priority**, which you wish to have cleaned in the given time of **6 hours** (the latter points might not be possible in the time allotted):

- 1
- 2
- 3
- 4
- 5
- 6

** Domestic customers requiring ovens to be cleaned should supply oven cleaner and ensure that the oven is sprayed the night before the spring clean, to loosen oil and grime. Staff will clean up on arrival.*

** We do not supply furniture polish but cleaners will wipe furniture if polish is supplied by the customer.*

** Rent A Maid does not clean chandeliers for fear of breakages. * Windows are cleaned to 2,5 metres.*

I accept the conditions above :
Print Customer Name
Signed Customer

Please email both pages and your proof of payment to **ballitokzn@rentamaid.co.za**

Confirm that we have received your email or fax by contacting me, **Kubashni** on **(032) 946 2559** or **084 8514 422**. Thank you for using Rent A Maid. We look forward to being of service.